

# CHANGE MANAGEMENT



# South East Technological University unveils cutting-edge Change Management Toolkit

South East Technological University (SETU) proudly announced the launch of its innovative Change Management Toolkit, a ground-breaking initiative designed to champion a people-centred approach to change through the application of design thinking methodologies. The toolkit was officially introduced by SETU's President, Professor Veronica Campbell, and Senior Change Management Professional at SETU, Lynne Whelan, at a recent event hosted by the university's Change Network.

Speaking about the launch, Prof. Campbell commented, "At SETU, our unwavering commitment to the individuals at the heart of our organisation fuels our dedication to supporting our community through periods of transformation. We strive to foster an inclusive and excellent environment, empowering every individual to thrive amidst change. Our transformative journey is guided by this commitment, with a focus on providing steadfast support and enabling the realisation of our strategic plan."





Lynne Whelan, Senior Change Management Professional at SETU, outlined the significance of the design thinking approach employed in the toolkit, "Our methodology aims to cultivate a shared understanding of roles, fostering collaboration to build a cohesive working environment and encouraging critical thinking about 'how' and 'why' we do things. This approach offers creative leadership opportunities, innovative approaches, and continuous support for our adaptability to change."





# CHANGE MANAGEMENT



Developed by our Senior Change Management Professional, Lynne Whelan, in collaboration with SETU's Brand Manager, Dr John Power, the Change Management Toolkit offers a comprehensive journey map and a series of tools.

#### Significant Change

"I am genuinely excited about the launch of the SETU Change Management Toolkit, a testament to our unwavering commitment to innovation and people-centric solutions. This toolkit not only signifies a significant advancement in change management methodologies but also mirrors the essence of SETU's brand and identity," expressed Dr John Power. "The embedded design thinking approach aligns seamlessly with our values, reflecting our dedication to inclusivity, collaboration, and excellence. At SETU, we believe in fostering a transformative environment that resonates with our brand ethos, and this toolkit stands as a tangible expression of that commitment. It's a proud moment for us as we set a new standard in higher education, where our brand and identity intersect with innovative solutions for positive change."

In an era where public sector bodies in Ireland are increasingly adopting design methods for people-centred problem-solving and creative transformation, SETU stands out as a showcase example. Our adoption of a co-design approach in higher education showcases the depth and breadth of our staff's contributions to the advancement of our new university vision.

#### **Future Support**

This innovative toolkit exemplifies SETU's commitment to pioneering positive change and ensuring the success of transformative initiatives within the organisation. By putting people at the centre of the change management process, SETU is poised to set a new standard in Higher Education's approach to fostering adaptability, collaboration, and excellence.



SETU Change Management Toolkit







# IN PICTURES: SETU GLOBAL 2023



Nanjing, China



Bangalore, India



Kuala Lumpur, Malaysia



The Hague, Netherlands



Mumbai, India



Hanoi, Vietnam



Zhengzhou, China



Washington DC, USA





### **SETU NEWS**

December 2023



#### SETU launches StartX entrepreneurship programme

A new programme called StartX has been launched by South East Technological University (SETU) that addresses the need for strengthened innovation and entrepreneurship in the south east region. The programme will support four cohorts of ambitious early-stage innovators with pre-accelerator programmes running between March and May 2024.

Each pre-accelerator programme is thematically focused on a specific area of innovation which aligns with the research areas of the four Technology Gateways within SETU: Design+; PMBRC; SEAM; and the ICS Technology Gateway at Walton Institute

Over the course of the programme, participants will gain a better understanding of entrepreneurship, and will be provided with best-in-class tools to think clearly about the opportunities they wish to pursue. StartX will also expose them to world-class insights and experience from industry veterans and participants will be signposted towards right-sized supports within the local ecosystem which are appropriate to their stage of development.

The programme is fully funded by SETU, and will be delivered by Resolve Partners, a specialist innovation advisory firm, with a long and successful track record of delivering innovation development programmes in the south east region. The StartX programme will be delivered in-person, at a range of venues across the south east. The participants will be brought through a series of deep learning and mentoring sessions and engage with a broad array of speakers from enterprise and innovation agencies, local corporates, research networks, investors, and successful business leaders - all with a particular focus on the wealth of research, technical, and commercial expertise available within the SETU network.

StartX participants will come from a variety of backgrounds including the academic community, early-stage entrepreneurs, and local businesses looking for an innovative edge to fuel their growth. In addition to the excellent programme content, participants will be in-line to compete for cash prizes, hot-desking facilities at ArcLabs and ERIC, and free consultancy sessions with leading professional services firms. They will also join in a leading innovation conference taking place in May 2024, to coincide with the programme finish date.

For more information on StartX and how to apply visit <a href="mailto:setu.ie/startx">setu.ie/startx</a>





#### **SETU NEWS**

December 2023



# SETU Clubs and Societies align with new software funded by N-TUTORR

All SETU Clubs and Societies now enjoy aligned management of memberships, administration and communication through a new purpose built, mobile friendly, webbased portal hosted by Assure software. Launched in September, the portal brings significant advantages to the 5,000+ SETU Clubs and Societies community, helping to enhance student experience and evolve SETU operations by providing

- A singular, unified space for all SETU clubs and societies activities
- Real time communications such as weather warnings / rescheduling
- Centralised legal and health & safety documentation
- Centralised bookings and sales
- Integration of resource and internal communications for staff
- Targeted and phased marketing communications

Funded by N-TUTORR, a core principle is the sharing of policies, knowledge and developments across all users of the system throughout Ireland, where features requested by a college can be enabled by others for free.

#### **SETU introduces University of Sanctuary initiative**

SETU has introduced the University of Sanctuary initiative across its campuses declaring its commitment to upholding the values of equality, diversity, and inclusion (EDI) across all aspects of university life and starting its journey to becoming one of Ireland's universities of sanctuary.

Universities of Sanctuary is an initiative of the City of Sanctuary movement which began in October 2005 in Sheffield, UK. It celebrates the good practice of universities welcoming sanctuary seekers into their communities and fostering a culture of welcome and inclusion for all.

SETU hopes to join fellow Irish universities, Dublin City University (DCU), University of Limerick (UL), University College Cork (UCC), University College Dublin (UCD), University of Galway, Maynooth University, and Trinity College Dublin (TCD) as a university of sanctuary in Ireland. To learn more about the University of Sanctuary initiative click here.





# PROGRAMME UPDATES

December 2023



#### **Teaching and Learning**

- The inaugural SETU Digital Education Conference (DEC23) took place on the Waterford Campus on 12 and 13 December, with over 100 delegates registered.
- The funding call for the Strategic Alignment for Teaching and Learning Enhancement (SATLE) initiative was launched in early December. The fund is aimed at supporting teaching and learning initiatives across all campuses.
- The Higher Education Learner Programme (HELP), an online programme to help students transition to Higher Education, was launched across the university in the first semester, covering 8 topics over 12 weeks. For more information, check out: www.setu.ie/helpishere

#### **Student Support**

- The next of a series of Library staff integration meetings will take place at the Wexford campus in February and will incorporate a workshop with senior change management professional Lynne Whelan.
- Garda vetting is under review and development to achieve alignment in procedures across campuses.

#### **Academic Administration**

- The October and November conferring ceremonies proved an exciting time for SETU as the university launched its new academic colours and uniquely designed hood, recognisable by a trailing drape that forms a subtle U shape symbolising the SETU crest.
- The hoods use three colours interchangeably, blue, green and yellow. These colours were selected to represent three enduring features of the south east, that of water, land and sun. A total of 2186 graduates were conferred over the four day period with SETU being the first TU to bestow honorary doctorate awards to three distinguished individuals.
- The January ceremonies will see a further 2032 SETU graduates receiving their awards, with two of the awardees receiving honorary doctorates.
- The new SETU Rising Stars entry scheme opened in November which offers our CAO applicants who have completed, or are currently completing their Leaving Certificate or QQI FE course to apply under a number of categories for additional points see www.setu.ie/risingstars.

